

Privacy Policy

Welcome to Origin Audio!

We value your data and your privacy. In this Privacy Policy, we want to explain how we treat the information you have shared with us through Origin Audio, including our services, our websites in the Origin Audio domain, our blog, as well as our software (collectively the “Services”). This way, you can make informed decisions about the how you use our site and Services.

By using our Services, you agree to the terms and conditions set forth in this Privacy Policy. This Privacy Policy is incorporated into, and is subject to, our Terms of Service. Throughout this Privacy Policy, we will also refer to terms defined in our Terms of Service.

Your Information

To provide you with our Services, we need to collect information from you to best serve your needs. Therefore, we may collect various types of information through the Services we provide. We strictly use your “Personal Information” (i.e., information that personally identifies you or could be used to personally identify you) to provide the Services. We may also process Personal Information upon your consent.

What you share with us

When you use our Services, you may share with us, and we may collect Personal Information which include (but is not limited to) the following:

- Your email address when you subscribe to our blog;
- Your last name, first name, email address and mailing address when you create an account;
- Your payment information when you buy a paid subscription or make a purchase;
- Your language of preference, subscription plan, billing information, order history and promotional code associated with your account, where applicable;
- Your files, content, configuration parameters and other information (your “Data”), including audio files, structural data and emails as well as ancillary information (for example, musical style or type of instrument);
- Your list of contacts, if you grant us access;
- Your visitor profile on our website and blog;
- Your interactions with us, whether by email, on our blog or on our social media platforms.

What is shared with us through our Services

We may also collect the following information when you use our Services:

- We collect information on the devices that you use to access our Services. This information includes things like your IP address, web browser and the device that you use, the webpage that linked you to our sites and the identifiers associated with your devices. If you have activated the

location service parameters on your devices, these can also send us information about your geographical location;

- We may also combine information that we collect through our Services with information that we collect from other sources. For example, if you log on to your Origin Audio account through Facebook, you give us access to information associated with your Facebook profile.

How we treat Your Information

We take matters regarding your information very seriously. We make sure that we use your Personal Information only when we absolutely need it to fulfil our duties to you and only give access to those employees who need to have access to it to fulfil their duties to you.

Therefore, we may use the information that we collect in a variety of ways to provide the Services, including:

- To authenticate you when you log on to your account or the blog;
- To provide you with the requested subscription and to proceed with payment;
- To access, store and analyze your Data so that you may enjoy our Services;
- To activate certain features, like previews, editing, sharing and searches. For example, if you give us access to your contacts, we can store that information to simplify some of your interactions, like sharing your Data or sending out emails or invitations to use our Services;
- To understand and analyze the usage trends and preferences of our users, to improve the Services, and to develop new products, services, features, and functionalities;
- To improve the performance of our audio production algorithms and music engines based on the music you upload. You, the musician, retains ownership, copyright, and publishing rights of your music;
- To follow up on any question and request for assistance or information;
- To understand your needs and preferences, and to assess your level of satisfaction with our Services;
- To send you updates on our products, services, news and events and to follow up on our offers, promotions or contests (for example, to send you your referral credits when you have referred someone to our Services), to the extent permitted by applicable law;
- To comply with legal and regulatory requirements, where applicable.

How we may share Your Information

Do not worry, your Personal Information is in safe hands. We absolutely do not sell or market your Personal Information to third parties. Your Data is yours. However, to provide you the Services, we may share certain information that we collect from you in the following manner:

- To our service providers or partners, so that they can help us provide, improve, and promote our Services, but only when they require such information to perform their services. We may

provide Personal Information to our providers and partners to process it for us based on our instruction and in compliance with our privacy policy;

- For business transactions relating to any reorganization, merger, sale of assets, funding or acquisition of all or part of our activities by another corporation, including in the context of a due diligence or closing process;
- In all cases where sharing your information is permitted or required by applicable law (for example, court order, situation that threatens the life, health, or safety of an individual).

When we share your Personal Information to third parties, we take reasonable measures to ensure that those third parties follow the rules in this Privacy Policy, and that they provide sufficient guarantees to implement the appropriate technical and organizational measures.

We may share certain automatically collected, aggregated, or otherwise non-personally-identifiable information with third parties for various purposes, including (i) for following various reporting obligations; (ii) for business or marketing purposes; or (iii) to assist such parties in understanding your interests, habits, and usage patterns for certain programs, content, services, and/or functionality available through the Services. In short, whenever we share your information with others, it is to best serve your needs.

1. Acknowledgment and Acceptance of Terms

Origin Audio LLC is committed to protecting your privacy. This Privacy Statement sets forth our current privacy practices with regard to the information we collect when you or your computer interact with originaudio.net. By accessing originaudio.net you acknowledge and fully understand our Privacy Statement and freely consent to the information collection and use practices described in this Website Privacy Statement.

2. Participating Clients, Merchant Policies, and Third Party Websites

Related services and offerings with links from this website, including all other websites, have their own privacy statements that can be viewed by clicking on the corresponding links within each respective website. Origin Audio LLC is not responsible for the privacy practices or contents of third-party or client websites. We recommend and encourage that you always review the privacy policies of merchants and other third parties before you provide any personal information or complete any transaction with such parties.

3. Information We Collect and How We Use It

Origin Audio collects certain information from and about its users three ways: directly from our Web Server logs, the user, and with Cookies. When you visit our Website, we may track information to administer the site and analyze its usage for the purpose of serving our visitors and customers better.

This website uses Google Ads' free conversion tracking features on certain pages. If you contact us online, the destination page will have code on it that will help us understand the path you took to arrive on that page.

DoubleClick: We use Google Ads remarketing codes to log when users view specific pages or take specific actions on a website. This allows us to provide targeted advertising in the future. If you do not

wish to receive this type of advertising from us in the future you can opt out using the DoubleClick opt-out page or the Network Advertising Initiative opt-out page.

Microsoft Advertising: This website uses Microsoft's free tracking features on its webpages. If you contact us online, the destination page will have code on it that will help us understand the path you took to arrive on that page.

We will not disclose personally identifiable information we collect from you to third parties without your permission except to the extent necessary including:

To fulfill your requests for services.

To protect ourselves from liability.

To use in marketing and advertising.

To respond to legal process or comply with law, or in connection with a merger, acquisition, or liquidation of the company.

4. Changes to This Statement

Origin Audio LLC has the discretion to occasionally update this privacy statement. We encourage you to periodically review this privacy statement to stay informed about how we are helping to protect the personal information we collect.

5. Contacting Us

If you have questions regarding our Privacy Statement, its implementation, failure to adhere to this Privacy Statement and/or our general practices, please contact us.

Your Preferences

To give you the ability to control how you share your information with us, we offer you various options. Here are a few:

- You may be able to access or register for the Services through third parties (each, an "Integrated Service"), such as through your Facebook account, or otherwise allow an Integrated Service to provide Personal Information or other information to us. By allowing us to connect with an Integrated Service, you authorize us to access and store your name, email address(es), and other information that the Integrated Service shares with us, and to use and disclose it according to this Privacy Policy. You should check your privacy settings on each Integrated Service to find out what information is shared with us and make changes according to your preferences. Please review each Integrated Service's terms of use and privacy policies carefully before using their services to connect to our Services;
- You can always edit your contact information and language of communication. This is the best way to ensure that your Personal Information is accurate and up to date;
- You can change your password at all times;
- You can subscribe and unsubscribe to our promotional offers;

- You can log out of your account securely by clicking on the “Log Out” button;
- You can always delete your account by contacting our customer support team at support@originaudio.net.

Other Websites and Social Media

Our website and blog may have links to third party websites like Facebook, Twitter, Tumblr, Instagram, SoundCloud or others. We cannot control or be held responsible for the privacy practices of these third parties. Some features, such as data sharing, offer you the possibility of granting third parties’ access to your information. For example, through API interfaces. Please be aware that how these third parties handle your information is under the privacy policies of those third parties. Also bear in mind that anyone may read, collect, and use information that you publish in a public forum such as our blog or on social media.

Referral Campaigns

We may occasionally invite you to share a promotional offer or to refer our Services to members of your family or close friends. In such cases, please make sure that the people you refer us to are indeed members of your family (spouse, common-law partner, parent, or child) or are people with whom you have a personal relationship (frequent communications, shared affinities, opinions, etc.). We would really appreciate it if you referred us only to people you closely know who would be interested in our Services.

How we manage Your Information

Origin Audio may store or process your Personal Information in other countries where we have facilities or have third party service providers. By using the Service, you consent to the transfer of information to countries outside your country of residence, including the United States. Therefore, your Personal Information may be subject to data protection and privacy laws different than in your country. While such information is outside of the United States, it is subject to the laws of the country in which it is held, and may be subject to disclosure to the governments, courts or law enforcement or regulatory agencies of such other country, in accordance with the laws of such country. However, our practices regarding your Personal Information will always be governed by this Privacy Policy and, if applicable, we will comply with the General Data Protection Regulation (“GDPR”) requirements, providing adequate protection for the transfer of Personal Information from the EU/EEA to a third country. Information can also be stored locally on the devices that you use to access our Services.

We store your Data if we need it to provide the Services to you, or as required by applicable laws, regulations, or government orders. If you delete your account, we will also delete all your Personal Information. However, please note that: (1) there may be a delay before this information is deleted from our servers and our backup servers; and (2) our legal obligations might require us to retain some information. Except for paid accounts, we reserve the right to delete your account if you fail to access our Services for twelve (12) consecutive months. Before deleting your account, we will send you a notice to your email address.

Children

Our Services are not intended for children under 13 years of age, and we never knowingly collect any Personal Information from children under 13. If we learn that we have collected Personal Information on a child under 13 years of age without first having received the authorization of a parent or guardian, we will take the necessary measures to promptly remove that information.

Security

We are very committed to protecting your Personal Information. We follow generally accepted industry standards to protect the information you submit to us, both during transmission and once we receive it. We maintain appropriate physical, technical and administrative safeguards to protect your Personal Information against accidental or unlawful destruction, accidental loss, unauthorized alteration, unauthorized disclosure or access, misuse, and any other unlawful form of processing of your Personal Information in our possession. However, no method of transmission over the Internet, or method of electronic storage, is 100% secure. We cannot ensure or warrant the security of any information you transmit to us or store on the Service, and you do so at your own risk. We also cannot guarantee that such information may not be accessed, disclosed, altered, or destroyed by breach of any of our physical, technical, or administrative safeguards. If you believe your Personal Information has been compromised, please contact us as described in the “Contact Information” section. If we learn of a security systems breach, we will inform you and the authorities of the occurrence of the breach in accordance with applicable law.

Right to Access and Correct

Your Personal Information is 100% yours and you have the right to access or request to correct whatever Personal Information you have shared with us at any time by writing to us.

Under the GDPR, you may have additional rights, including: (i) the right to withdraw consent to processing where processing requires consent; (ii) the right to access your Personal Information and certain other supplementary information, under certain conditions; (iii) the right to refuse unlawful data processing, under certain conditions; (iv) the right to remove Personal Information about you, under certain conditions; (v) the right to demand that we limit the processing of your Personal Information, under certain conditions, if you believe we have exceeded the legitimate basis for processing, processing is no longer necessary, are processing, or believe your Personal Information is inaccurate; (vi) the right to move, copy, or transfer (i.e., data portability) of your Personal Information that you provided us in a structured, commonly used, and machine-readable format, under certain conditions; (vii) the right to refuse automated procedures that may have legal effects for you, under certain conditions; (viii) the right to send a complaint to data protection authorities. If you want to learn more about your rights under the GDPR, you can visit the European Commission’s page on Data Protection at: https://ec.europa.eu/info/law/law-topic/data-protection_en.

Update

Our Privacy Policy may be changed occasionally depending on how Origin Audio changes. This does not mean that your Personal Information will be at risk. If we make any such change, we will post a notice on our website to inform you of the date on which these amendments will come into effect. Therefore, we suggest you keep an eye on our website to stay informed of any possible updates. If you continue using our Services after the changes to our Privacy Policy comes to effect, we will understand it as you

are acknowledging and accepting the changes. The date of the last update is the one that appears at the bottom of the following page.

Contact Information

If you have any comments, any questions or any inquiry about this Policy or your Personal Information, or if you want to obtain information about our policies and practices with respect to any service providers outside the United States, please contact our Privacy Officer (or Data Protection Officer) by mail or email using the following contact information:

Origin Audio LLC
Portland OR
contact@originaudio.net

This Privacy Policy was last updated on July 1st, 2021